

Final Questions and Answers
March 6, 2015
Maryland Department of Health and Mental Hygiene
Solicitation No. DHMH OPASS 15-14356
Medicaid Program Electronic Health Records Audits

Questions:

1. Does the Department have a goal or preferred distribution between field audits and desk audits?

Answer: No, the Department does not have a goal or preferred distribution between field audits and desk audits. The Department's current audit strategy requires field audits for providers from which we cannot gather sufficient information during a desk audit. These providers are those that see out-of-state patients or bill Maryland Medicaid using their group NPI, such as FQHCs, OMHCs, or LHDs.

2. Since this program is funded with ARRA money, are the reports required to be accordance with "Yellow Book" Government Auditing standards?

Answer: Yes, where at all possible, the Contractor shall submit reports based on "Yellow Book" Government Auditing standards.

3. RFP Section 1.14, page 15 - If bidders include examples of relevant work products in their proposals and mark them confidential in accordance with the directions in RFP Section 1.14, will the information be kept confidential and not subject to the public information act upon request from a third party?

Answer: DHMH maintains the confidentiality of all material that falls under the definition of confidential commercial information set forth in the Maryland Public Information Act. Mere designation of material as confidential by the Offeror does not automatically protect that material from disclosure. The agency reserves the right to make final determinations regarding confidential material, although we generally attempt to follow up with an Offeror for their justification of confidentiality if we disagree with one of their confidentiality claims. Regarding, the specific type of information mentioned in the question--examples of an Offerors' work products--we generally recognize these as confidential and would not release them unless it was clear that the material had already been published elsewhere.

4. RFP Section 2 - Under Minimum Qualification, the RFP states that the offeror must have a minimum of one year EHR incentive program auditing experience. Please clarify whether the offeror's auditing experience can be met by auditing more than one program year or whether the RFP is requiring that the offeror must have engaged under contract with the client for more than one year.

Answer: The Offeror must have at least one (1) year of EHR Incentive Program administration or auditing experience. This one year can be for a full calendar year, fiscal year, or EHR Incentive Program Program Year. For that one year, the Offeror must be able to provide a reference from a client for which the Offeror performed EHR Incentive Program administration or auditing services. The Offeror can have more than one year of experience, but the Department only needs a reference for one-year of experience.

5. RFP Section 2 - Under Minimum Qualifications, the RFP states that audit staff assigned to the project have a minimum of one year of GAAS experience. If we utilize several audit staff with multiple years of GAAS experience, can we also include consultants that have Medicaid EHR experience or auditors with Medicaid EHR experience by less than a year of GAAS experience.

Answer: “Section 2 – Minimum Qualifications” does not call out the GAAS experience of staff provided by the Offeror. The newly added Minimum Qualification 2.1.3 asks that the Offeror submit a completed and client-accepted work product using GAAS.

The Department has attached an example file lay out from our Registration and Attestation, eMIPP. This file lay out address Question 6 from the February 27, 2015 Additional Questions and Answers posting.

Please be advised based on the RFP, Section 1, 1.9 Questions, no further questions will be considered.